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Returns policy

Machinecompare.com Returns Policy

At no stage during any transaction does or will Machinecompare.com Limited become contractually involved. Should any of the goods displayed on our site and subsequently sold via our site prove unsatisfactory, we cannot be held responsible in any way due to the absence of our contractual participation in the transaction. We provide a forum for the transaction and do not, and do not purport to, buy or sell any of the goods listed on our site.

We want every user of our site, both buyers and sellers, to be certain of the conditions under which they deal, all the while feeling secure that any transaction they enter into is valid and reliable. To this end, we have devised the following Returns Policy by which all buyers and sellers agree to abide.

We must emphasise that under no circumstances will we accept the return of any goods directly to us. Due to the absence of any contractual responsibility, Machinecompare.com Limited is both unsuitable and unwilling to accept any goods that any buyer wishes to return. Any product to be returned must be returned to the seller and NOT to us.

Any products bought and sold by auction may only be returned to the seller if they prove to have been both materially and incorrectly described when listed. Otherwise there is no right to return the goods.

For each buyer's protection, we recommend a recorded delivery service is used for all returns.